

LIFETIME WARRANTY

GLOBALcare warrants that all commercial products are free from defects in material and workmanship, for the life of the product, to the original purchaser.

GLOBALcare will repair or replace, at Global's option, as the sole remedy for any defect covered by the warranty. The warranty applies to products manufactured after January 1, 2011.

General Commercial Seating:

GLOBALcare's warranty for general commercial seating covers all chair components including bases, casters, glides, frames, arms, plastic seats, backs and other structural components.

The exceptions to the warranty for general commercial seating are:

- Foam, Fabric (As sampled on Global and Branded Cards), which are warranted for five (5) years.
- Control mechanisms and pneumatic cylinders are warranted for 10 years

The warranty applies only to single shift, standard commercial usage, defined as a standard eight (8) hour work day, five (5) days a week (40 hours), for users weighing up to 275 pounds.

Heavy Duty Seating:

GLOBALcare offers products designed for multiple shift applications (24 hours a day / 7 days a week) and larger individuals weighing up to 350 and/or 500 pounds and or 750 lbs (depending on series and/or model). GLOBALcare warrants these products for 10 years to the original purchaser. All components (including control mechanisms, pneumatic cylinder, base, casters, glides, frames, arms, plastic seats/backs, etc.) are covered for 24/7 under the warranty. Fabric or upholstery material on these products must exceed 100,000 double rubs for the fabric portion of the warranty to apply. Heavy Duty product series that apply under this warranty currently include: Dexter, Interlock and Bariatric models of Adeline, Comet and Careflex.

Fabrics:

GLOBALcare warrants fabrics and vinyl products marketed on Global and Global Branded cards for five (5) years. GLOBALcare Carded Branded textile alliance programs are currently with Momentum, Maharam, C.F Stinson and Mayer Fabrics. Global does not warrant the Branded Textiles or COM (Customer Own Materials) or GPM (Global Purchased Materials) that are customers own specified material, or graded-in and purchased by Global for a consumer. For GPM or COM products, please contact the textile supplier for performance information and warranty details.

Seating Warranty Summary:

Seating Type	Components Warranty for Original Purchaser	Use Time For Warranty Coverage	Exceptions
General Commercial Seating	Lifetime	8 Hours / 5 Days Per Week	Foam/Fabric – 5 Years Control Mechanisms & pneumatic cylinders – 10 Years
Heavy Duty Seating	10 Years	24 Hours / 7 Days Per Week	Foam/Fabric – 5 Years

Files, Desks, Modular Furniture, Tables, Panels & Accessories:

GLOBALcare warrants all components of metal storage and filing, laminate and wood veneer desks, laminate and wood veneer tables, metal leg components and basic panels for the lifetime of the product to the original purchaser.

Files, Desks, Modular Furniture, Tables, Panels & Accessories Warranty Summary

Product Type	Components Warranty for Original Purchaser	Exceptions
Metal Storage and Filing	Lifetime	None
Laminate and Veneer Desks and Modular Furniture	Lifetime	None
Boardroom, Conference and Training Tables	Lifetime	None

GLOBALcare's warranty DOES NOT APPLY (for any product category) to the following:

- Nominal or normal amount of wear and tear that can occur overtime
- Failures which result from negligence, abuse, accident or misuse
- Failure to apply, install or maintain products according to GLOBALcare's written instructions and warnings
- Modifications, attachments or repair methods not approved by GLOBALcare
- Damage caused by a carrier in transit, or delivery/installation contractors
- The matching of colors, grains or textures (wood, leather, etc.) of natural materials
- Products exposed to extreme hot and cold temperatures or excessive dry environments
- Dye lots of fabric can vary
- Colorfastness or the matching of color of textiles
- Damage by markings or staining; damage by sharp objects or imprinting from instruments
- Damage of fabrics or laminate and wood surfaces/edges from exposure to sunlight (including UV rays)
- Products used for rental purposes

Global's warranty does not cover the costs of transportation or labor. Repair or replacement will be at GLOBALcare's option.

GLOBALcare makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, express or implied, other than those set out here. As codes and standards vary from one jurisdiction to another, references to compliance are solely for convenience and without any representation as to accuracy or suitability. Users must verify the suitability of such information or product for their specific application. In no event shall GLOBALcare be liable in either tort or contract for any loss or direct, special, incidental, consequential, or exemplary, damages.